

EAST END HOUSE VALUES

Our values are the foundation upon which East End House is built. They inform our decisions, guide our growth, and enable us to measure our progress.

- 1** We believe that all individuals and families have inherent assets and take a **strengths-based** approach to our work.
- 2** We believe that **diversity** is a tremendous asset and strive to foster an inclusive environment.
- 3** We insist on excellence, **continuously strive to improve** our services, and hold ourselves accountable to creating measurable impact.
- 4** We believe that infusing **evidence-based** practices and implementing a comprehensive performance management system are essential to maintaining high quality programming.
- 5** We believe that through **continuous learning**, innovating and building on successes and lessons learned we can provide impactful programming and help inform larger fields of practice.
- 6** We believe that the only way to be successful in our work is to maintain **open, honest, and courageous** communication and work collaboratively using the diverse talents of our staff, volunteers, and stakeholders.
- 7** We believe that growth **must be internal**, and we cannot help others to grow unless we are continuously seeking our own professional and personal growth.



East End House
Inspiring Achievement. Strengthening Communities.